

Job Description: Support Staff

**Reports to:** Manager of Support Services

Goodness Village is an affordable tiny home program that provides the Tri-Valley's formerly unhoused neighbors a safe and supportive community to live independently, heal, and thrive! The 24-hour support staff provides a supportive atmosphere for our program participants (AKA neighbors), responds to crisis situations, and helps link to outside agency resources.

## **Responsibilities and Duties**

- Assist in following the support plans developed by the Case Manager
- Provide a safe and supportive environment for neighbors
- Contribute and upkeep proper documentation methods
- Treat all neighbors and staff with respect and dignity
- Respond to crises and emergencies as per policy and procedure
- Contribute to team efforts by accomplishing shift related tasks
- All other duties as assigned by Manager of Support Services

## Qualifications

- Experience in harm reduction, substance use/addiction recovery preferred
- Those with lived experience with homelessness and/or SUD encouraged to apply
- College and/or work experience in the Social Services field preferred
- Passion for solving the problem of homelessness
- Great communication skills
- Detail oriented
- Excellent critical thinking and problem-solving skills
- Skilled at time management
- Team Player

## Compensation

- \$20-22/hr
- Vacation PTO for Full Time
- Medical, Dental, and Vision for Full Time

## To Apply

Email your resume, cover letter, and references to employment@gvlivermore.org